



# SERVICE ANIMAL POLICY

Northville Community Foundation and Maybury Farm want to provide a welcoming environment for all the guests that come to the farm. When a guest arrives with a service animal, as defined by the ADA, at the farm a member of the General Store or Farm Team will welcome the guest and ensure that their service animal is qualified under the current Americans with Disabilities Act (ADA) guidelines. The Maybury Farm staff members at the General Store will announce to the Team on site that we have a Service Dog on site so the team can advise the guests of the areas where service animals are not permitted and inform them how to reach staff if any assistance is needed.

Acceptable service animals are allowed to enter the Maybury Farm to aid guests in accordance with applicable federal, state, and local regulations. Service animals must meet the following conditions:

- Service animals must be “under control” by the individual with the disability, in accordance with ADA. “Under Control” means “the service animal must be harnessed, leashed, or tethered while in public places unless these devices interfere with the service animal’s work or the person’s disability prevents use of these devices. In that case, the individual must use voice, signal or other effective means to maintain control of the animal.”
- Service animals must be “on duty” and accompany a person who is in need of the animal’s assistance.
- Service animals **must not** threaten the health or safety of guests or animals, or disrupt the operation of the Maybury Farm.
- Service animals in training are allowed at the Maybury Farm subject to the following conditions:
  - Service animals in training must be under control of a certified trainer or guide who possesses photo identification stating that he or she is a trainer, or an employee of a training organization, included on the Michigan Department of Labor’s list of recognized trainers.
  - Service animals, and service animals in training, are not allowed in the following areas of the Maybury Farm as their presence may threaten the health or safety of guests and/or animals or disrupt the operation of the farm
    - Inside the Barn
    - Inside the chicken coop
    - Inside the garden when pollination is taking place
    - Inside any pen or pasture at the farm
    - At gates and entries to the pasture when the animals are present.

Service animals, and service animals in training, which do not meet the above criteria, or otherwise threaten the health or safety of Maybury Farm and animals, will be denied access to, or removed from, the farm. The guardians or owners of service animals who are denied access or removed from the premises may enter the farm without the service animal. Maybury Farm does not allow animals of any kind to be left unaccompanied in an automobile in our parking lot.

Domestic animals present risk of disease transmission to other animals and may cause stress to resident animals, and therefore are not allowed in Maybury Farm unless aiding as a service animal as defined by the Americans with Disabilities Act.

***FOR CLARIFICATION: Emotional, Therapy or Pets are not included in the Americans with Disabilities Act and are not allowed at Maybury Farm.***